

Deborah.Easterling

238583

From: Deborah.Easterling
Sent: Thursday, August 23, 2012 3:07 PM
To: 'Jack Stevenson'
Subject: RE: Tega Cay Water service Rate Increase request

Dear Mr. Stevenson,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

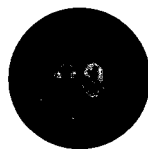
From: Jack Stevenson [<mailto:jsteve@comporium.net>]
Sent: Wednesday, August 22, 2012 5:07 PM
To: PSC_Contact
Cc: tcwateradvisory@hotmail.com
Subject: Tega Cay Water service Rate Increase request

Attached is my objection submitted on your form found on your website.
I was unable to submit it through your site.

Jack Stevenson
3024 Point Clear drive
Tega Cay, SC 29708
803-547-6523

WALL GROUP

2012.08.23



Email form to: contact@psc.sc.gov

* Required Fields

Letter of Protest
in Docket 2012 - 177 - WS

Print

Email

Date: *

Protestant Information:

Name * Jack Stevenson

Mailing Address * 3024 Point Clear Drive

City, State Zip * Tega Cay, SC 29708 Phone * 803-547-6523

E-mail jsteve@comporium.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

We have been a customer of Tega Cay Water Service/Utilities Inc since 1995.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

This company has had several rate increases since 1999. Each time they have claimed the increase was due, in part, to required maintenance and facilities improvements. We have never seen any improvements to any pump stations or any maintenance except emergency maintenance due to water line breaks or sewer overflows. Now that they have actually performed maintenance and some improvements at two lift stations, they again want an increase. My contention is they did not do the claimed work in the past and therefore should not be allowed to increase rates at this time.

A separate issue is the rate structure. A flat rate for sewer service is discriminatory. One or two person households, of which there are many in TCWS's Tega Cay service area, are subsidizing the households that have several residents. In many cases the one or two person households are senior citizens living on fixed incomes. The proposed increase will be a burden for many of them.

The size of the requested increase is atrocious and cannot be justified.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

No.